



Meeting Date: 07/07/2009

| ACTION | TYPE OF ITEM |
|--------------------------------------------------|--------------------------------------------------------|
| <input type="checkbox"/> Approved Recommendation | <input checked="" type="checkbox"/> Info/Consent |
| <input type="checkbox"/> Ord. No(s). _____ | <input type="checkbox"/> Report |
| <input type="checkbox"/> Res. No(s). _____ | <input type="checkbox"/> Public Hearing (Info/consent) |
| <input type="checkbox"/> Other _____ | <input type="checkbox"/> Other _____ |

Prepared By: Keith Brooks, Police Information Technology Manager *KB* Agenda Item No I-6

Reviewed By: City Manager *[Signature]* City Attorney *[Signature]* Finance *[Signature]* Other (Specify) _____

DATE: June 23, 2009

TO: City Council

FROM: John Crombach, Chief of Police *[Signature]*

SUBJECT: **First Amendment to Computer Aided Dispatch and Records Management System (CAD/RMS) Agreement for Maintenance Services**

RECOMMENDATION

That City Council approve and authorize the Mayor to execute the First Amendment to Agreement for Maintenance Services for a one year extension to the Agreement (A-6696) for hardware and software maintenance services for the City of Oxnard Computer Aided Dispatch System with Northrop Grumman Information Technology, Inc. in the amount of \$175,052.00.

DISCUSSION

The City of Oxnard entered into a three-year maintenance agreement with Northrop Grumman on July 1, 2006 for our CAD/RMS system. The agreement will expire on July 1, 2009. The current police and fire CAD/RMS software and hardware is over nine years old and continued maintenance support is critical to keeping the systems operational.

FINANCIAL IMPACT

The projected cost of the Agreement is \$175,052.00 which will be paid with grant funds from the Edward Byrne Memorial Justice Assistance (JAG) Formula Program (Grant # 77XXXX, Account # 261-20XX-802-8209 (City Council approval date April 14, 2009).

Attachment #1 - Amendment No. 1 to the Agreement between the City of Oxnard and Northrop Grumman Information Technology, Inc.

FIRST AMENDMENT TO AGREEMENT FOR MAINTENANCE SERVICES

This First Amendment ("First Amendment") to the Agreement for Maintenance Services ("Agreement") is made and entered into in the County of Ventura, State of California, this 1st day of July 2009, by and between the City of Oxnard, a municipal corporation ("City"), and Northrop Grumman Information Technology, Inc. ("Consultant"). This First Amendment amends the Agreement entered into on July 1, 2006, by City and Consultant.

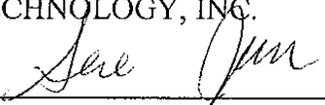
City and Consultant agree as follows:

1. Effective July, 1, 2009, the term of the agreement shall be extended for an additional one year through June 30, 2010.
2. Effective July 1, 2009, City shall pay the amount labeled "Total Due" on Exhibit A attached hereto and incorporated herein by reference, within 30 days of the receipt of an invoice from Northrop Grumman.
3. Effective July 1, 2009, the hardware equipment as described on Exhibit B attached hereto and made a part hereof for all purposes, shall be maintained through June 30, 2010.
4. As so amended, the Agreement remains in full force and effect.

CITY OF OXNARD

NORTHROP GRUMMAN INFORMATION TECHNOLOGY, INC.

Dr. Thomas E. Holden, Mayor

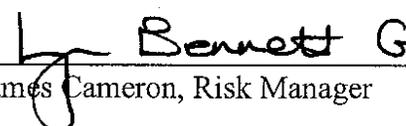


Sue Jun, Contracts Administrator

ATTEST

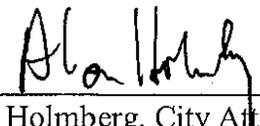
APPROVED AS TO INSURANCE

Daniel Martinez, City Clerk



James Cameron, Risk Manager

APPROVED AS TO FORM:



Alan Holmberg, City Attorney

APPROVED AS TO CONTENT:



John Crombach, Chief of Police

EXHIBIT A

PRICE AND PAYMENT SCHEDULE

Period No. 4 – July 1, 2009 to June 30, 2010

| | |
|----------------------------------|----------------------------|
| NGIT/HP Hardware Support | \$ 35,159.00 |
| NGIT Basic Software Maintenance: | |
| Altaris Police/Fire CAD/MIS | \$ 32,069.00 |
| Altaris RMS | \$ 41,099.00 |
| Oracle RDBMS | \$ 17,585.00 |
| DBA Administration | <u>\$ 49,140.00</u> |
| Total Due, Period No. 4 | <u>\$175,052.00</u> |

EXHIBIT B

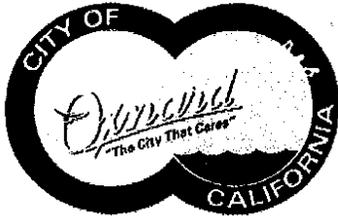
HARDWARE SERVICE LEVEL COVERAGE

| Item | Model | Description | Serial No. | Service Level | Coverage | QTY | to 6/30/10 |
|---------|-------------|--------------------------------------------|-----------------|-----------------|--------------|-----|------------|
| 1 | DA-54KHC-CA | Alpha Server 1200, 5/533 MHz, 128MB, DUNIX | NI91603884 | 4 hr Onsite | 7 h x 24d | 1 | \$3,691 |
| 1.001 | MS300-DA | ASVR 1200 256MB, MEMORY OPTION | NI91506366 | 4 hr Onsite | 7 h x 24d | 1 | \$345 |
| 1.002 | DE500-BA | PCI/FAST ETHERNET, CAT 5 UTP | C690802547 | 4 hr Onsite | 7 h x 24d | 1 | \$94 |
| 1.003 | TLZ10-LK | TLZ10 DAT (4MM) Internal Tape Drive | 4Z90210501 | 4 hr Onsite | 7 h x 24d | 1 | \$549 |
| 1.004 | KZPBA-CA | PCI to UltraSCSI Adapter UWSE | 3L85179328 | 4 hr Onsite | 7 h x 24d | 1 | \$157 |
| 1.005 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16 bit | | 4 hr Onsite | 7 h x 24d | 1 | \$376 |
| 1.006 | SN-PBXGB-AA | PowerStorm 3D30 graphic card | NI91174193 | 4 hr Onsite | 7 h x 24d | 1 | \$125 |
| 1.007 | SN-VRQP7-24 | COMPAQ P75 17" CLR MONITOR, NH | 910CA45TB61 | 4 hr Onsite | 7 h x 24d | 1 | \$204 |
| 1.008 | LA30W-CA | LA30W-A2 US/CANpwred.ENG DOG | End of Svc Life | | | | |
| 1.009 | KZPBA-CB | PCI to SCSI UWD, Adapter | 2R90833194 | 4 hr Onsite | 7 h x 24d | 1 | \$235 |
| 1.009.1 | KZPBA-CB | PCI to SCSI UWD, Adapter | 2R90833197 | 4 hr Onsite | 7 h x 24d | 1 | \$235 |
| 1.01 | QA-5GA8A-H8 | SW LP0S PKG U/A DOC/CDRM SVC | NI91603884S | S/W Updates | | 1 | \$4,090 |
| 2 | DA-54KHC-CA | Alpha Server 1200, 5/533 MHz, 128MB, DUNIX | NI91603890 | 4 hr Onsite | 9 h x 5 days | 1 | \$2,577 |
| 2.001 | MS300-DA | ASVR 1200 256MB, MEMORY OPTION | | 4 hr Onsite | 7 h x 24d | 1 | \$345 |
| 2.002 | DE500-BA | PCI/FAST ETHERNET, CAT 5 UTP | | 4 hr Onsite | 7 h x 24d | 1 | \$94 |
| 2.003 | TLZ10-LK | TLZ10 DAT (4MM) Internal Tape Drive | | 4 hr Onsite | 7 h x 24d | 1 | \$549 |
| 2.004 | KZPBA-CA | PCI to UltraSCSI Adapter UWSE | | 4 hr Onsite | 7 h x 24d | 1 | \$157 |
| 2.005 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16 bit | | 4 hr Onsite | 7 h x 24d | 1 | \$376 |
| 2.006 | SN-PBXGB-AA | PowerStorm 3D30 graphic card | | 4 hr Onsite | 7 h x 24d | 1 | \$125 |
| 2.007 | SN-VRQP7-24 | COMPAQ P75 17" CLR MONITOR, NH | 910CA456B61 | 4 hr Onsite | 7 h x 24d | 1 | \$204 |
| 2.008 | LA30W-CA | LA30W-A2 US/CANpwred.ENG DOG | | End of Svc Life | | | |
| 2.009 | KZPBA-CB | PCI to SCSI UWD, Adapter | 2R90833198 | 4 hr Onsite | 9 h x 5 days | 1 | \$172 |
| 2.009.1 | KZPBA-CB | PCI to SCSI UWD, Adapter | 2R90833196 | 4 hr Onsite | 7 h x 24d | 1 | \$235 |
| 3 | DA-54KHC-CA | Alpha Server 1200, 5/533 MHz, 128MB, DUNIX | NI91603891 | 4 hr Onsite | 9 h x 5 days | 1 | \$2,577 |
| 3.001 | MS300-DA | ASVR 1200 256MB, MEMORY OPTION | | 4 hr Onsite | 7 h x 24d | 1 | \$345 |
| 3.002 | DE500-BA | PCI/FAST ETHERNET, CAT 5 UTP | | 4 hr Onsite | 7 h x 24d | 1 | \$94 |
| 3.003 | TLZ10-LK | TLZ10 DAT (4MM) Internal Tape Drive | | 4 hr Onsite | 7 h x 24d | 1 | \$549 |
| 3.004 | KZPBA-CA | PCI to UltraSCSI Adapter UWSE | | 4 hr Onsite | 7 h x 24d | 1 | \$157 |
| 3.005 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16 bit | | 4 hr Onsite | 7 h x 24d | 1 | \$376 |
| 3.006 | SN-PBXGB-AA | PowerStorm 3D30 graphic card | | 4 hr Onsite | 7 h x 24d | 1 | \$125 |
| 3.007 | SN-VRQP7-24 | COMPAQ P75 17" CLR MONITOR, NH | 912CA45TB80 | 4 hr Onsite | 7 h x 24d | 1 | \$204 |
| 3.008 | LA30W-CA | LA30W-A2 US/CANpwred.ENG DOG | | End of Svc Life | | | |
| 3.009 | KZPBA-CB | PCI to SCSI UWD, Adapter | | 4 hr Onsite | 9 h x 5 days | 1 | \$172 |
| 3.009.1 | KZPBA-CB | PCI to SCSI UWD, Adapter | | 4 hr Onsite | 7 h x 24d | 1 | \$235 |
| 4 | DSRVZ-MC | DECserver 900 TM 32 MJ8 Conn | | 4 hr Onsite | 9 h x 5 day | 1 | \$972 |
| 4.000.1 | DSRVZ-MC | DECserver 900 TM 32 MJ8 Conn | | 4 hr Onsite | 9 h x 5 day | 1 | \$972 |

EXHIBIT B

HARDWARE SERVICE LEVEL COVERAGE

| | | | | | | | |
|---------|-------------|------------------------------------------|-------------|-------------|-------------|---|---------|
| 4.001 | DS-SWXRA-GD | RA3000 Expansion Ped 120/230V | NI83708296 | 4 hr Onsite | 9 h x 5 day | 1 | \$251 |
| 4.001.1 | DS-SWXRA-GD | RA3000 Expansion Ped 120/230V | NI83708295 | 4 hr Onsite | 9 h x 5 day | 1 | \$251 |
| 4.002 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16bit disk drive | NI916H5783 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 4.003 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16bit disk drive | NI916H5784 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 4.004 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16bit disk drive | NI916H5788 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 4.005 | DS-RZ1CF-VW | 4.3GB 7200 RPM, Ultra SCSI SBB | NI916H5795 | 4 hr Onsite | 9 h x 5 day | 1 | \$376 |
| 4.006 | DS-RZ1CF-VW | 4.3GB 7200 RPM, Ultra SCSI SBB | NI916H8932 | 4 hr Onsite | 9 h x 5 day | 1 | \$376 |
| 4.007 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16bit disk drive | NI916H9207 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 4.008 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16bit disk drive | NI916H9208 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 4.009 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16bit disk drive | NI916H9223 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 4.01 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16bit disk drive | NI916H9224 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 4.011 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16bit disk drive | NI917J2372 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 4.012 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16bit disk drive | NI917J2373 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 4.013 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16bit disk drive | NI917J2375 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 4.014 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16bit disk drive | NI917J4097 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 4.015 | DS-RZ1DF-VW | 9.1GB 7200RPM UltraSCSI 16bit disk drive | NI917J4122 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 4.016 | DMHUB-AA | DEChub 900 MultiSwitch | 9913006507 | 4 hr Onsite | 9 h x 5 day | 1 | \$564 |
| 4.017 | DMHUB-AA | DEChub 900 MultiSwitch | 9913006707 | 4 hr Onsite | 9 h x 5 day | 1 | \$564 |
| 4.018 | DVNEX-MX | VN Switch 900EX,12 10T+2md100 | 1R706042335 | 4 hr Onsite | 9 h x 5 day | 1 | \$1,050 |
| 4.018.1 | DVNEX-MX | VN Switch 900EX,12 10T+2md100 | 1R81604581 | 4 hr Onsite | 9 h x 5 day | 1 | \$1,050 |
| 4.019 | DEXYU-AA | 100BaseTx MMI (UTP-5 RJ-45) | 1R83101780 | 4 hr Onsite | 9 h x 5 day | 1 | \$78 |
| 4.019.1 | DEXYU-AA | 100BaseTx MMI (UTP-5 RJ-45) | 1R8310910 | 4 hr Onsite | 9 h x 5 day | 1 | \$78 |
| 4.019.2 | DEXYU-AA | 100BaseTx MMI (UTP-5 RJ-45) | 1R83402603 | 4 hr Onsite | 9 h x 5 day | 1 | \$78 |
| 4.019.3 | DEXYU-AA | 100BaseTx MMI (UTP-5 RJ-45) | 1R83402643 | 4 hr Onsite | 9 h x 5 day | 1 | \$78 |
| 4.02 | DEX2R-MA | RouteAbout Access EW MP Router | 9.904E+10 | 4 hr Onsite | 9 h x 5 day | 1 | \$392 |
| 4.020.1 | DEX2R-MA | RouteAbout Access EW MP Router | 9.904E+10 | 4 hr Onsite | 9 h x 5 day | 1 | \$392 |
| 4.021 | DETMM-MA | DECrepeater 900TM,Docs.NoPw | | 4 hr Onsite | 9 h x 5 day | 1 | \$423 |
| 4.022 | DS-SWXRA-GA | RA3000 Ultra Pedestal 120V | NI91009871 | 4 hr Onsite | 9 h x 5 day | 1 | \$1,849 |
| 6 | DS-RZ1DA-VW | 9.1 GB 7200 RPM SCSI DISK DRIVE | W04CK2J306 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 6.001 | DS-RZ1DA-VW | 9.1 GB 7200 RPM SCSI DISK DRIVE | W04CK2J305 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 6.002 | DS-RZ1EA-VW | 18.2 GB 7200 RPM SCSI DISK DRIVE | F796CKJ2A0B | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 6.003 | DS-RZ1EA-VW | 18.2 GB 7200 RPM SCSI DISK DRIVE | F796CKJ20BF | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |
| 6.004 | DS-RZ1EA-VW | 18.2 GB 7200 RPM SCSI DISK DRIVE | 9W03CK2JX09 | 4 hr Onsite | 9 h x 5 day | 1 | \$329 |



John Crombach
Chief of Police

Police Department

Mike Matlock
Assistant Chief
R. Jason Benites
Assistant Chief
Scott Whitney
Assistant Chief

Date: June 5, 2009
To: Contract Compliance Review Committee
From: Keith Brooks, Information Technology Manager
Subject: Frist Amendment to Computer Aided Dispatch and Records Management System (CAD/RMS) Agreement for Maintenance Services

The City of Oxnard entered into a three-year maintenance agreement with Northrop Grumman on July 1, 2006 for our CAD/RMS system. On July 1, 2009, that agreement will expire, leaving the police and fire CAD/RMS system without maintenance coverage. The current police and fire CAD/RMS software and hardware is over nine years old and continued maintenance support is critical to keeping the systems operational.

The primary CAD server has failed 20 times in the past year. Six of those failures required assistance from Northrop Grumman and Hewlett Packard to correct hardware failures. During those down times, police, fire and EMS dispatch relied on the backup server, or pencil and paper, to maintain Dispatch services. This puts a significant burden on the Public Safety Dispatchers. The Mean Time Between Failure (MTBF) for these systems is becoming shorter and shorter while the troubleshooting and repair times are growing longer.

Both the operating system software (Tru64 Unix) and the database (Oracle 7.3.4) are no longer supported by their vendors. That means that we do not receive any security or performance updates. The CAD/RMS systems are old and highly vulnerable to failure. Not having the maintenance agreement in place would place police and fire staff, as well as the community, at risk.

KB