



Meeting Date: 02/15/2011

ACTION	TYPE OF ITEM
<input type="checkbox"/> Approved Recommendation	<input type="checkbox"/> Info/Consent
<input type="checkbox"/> Ord. No(s). _____	<input checked="" type="checkbox"/> Report
<input type="checkbox"/> Res. No(s). _____	<input type="checkbox"/> Public Hearing (Info/consent)
<input type="checkbox"/> Other _____	<input type="checkbox"/> Other _____

Prepared By: Keith Brooks - Police Information Technology Manager *KB* Agenda Item No. 0-2

Reviewed By: City Manager *[Signature]* City Attorney *[Signature]* Finance *[Signature]* Other (Specify) \_\_\_\_\_

**DATE:** February 3, 2011

**TO:** City Council

**FROM:** Jeri Williams, Chief of Police *[Signature]*

**SUBJECT:** Report on the Public Safety Systems Upgrade Project

**RECOMMENDATION**

That City Council consider a presentation on the project undertaken by the Police and Fire Departments to upgrade public safety systems. This project includes the acquisition of new Computer Aided Dispatch (CAD-911), Records Management (RMS), and Mobile Data Computer (MDC) systems.

**DISCUSSION**

In 1999, the City of Oxnard Police and Fire Departments selected Northrop Grumman to implement their Altaris brand CAD-911 and RMS systems. In 2004, MDCs were added to Police vehicles. These systems, which are critical components in Public Safety operations, are due for replacement.

The City's Communications Center receives over 200,000 calls per year. CAD-911 and RMS systems put critical life-saving decision information at the fingertips of our Public Safety Dispatchers. Combined with MDC systems in Police vehicles, these contribute to greater safety for the public, greater officer safety, better field resource management, and lower emergency response times.

In late 2008, an interdepartmental CAD-911/RMS/MDC selection team jointly staffed by Police and Fire Department personnel completed a year-long process that extensively analyzed and defined nearly 3,000 Police and Fire functional requirements for these systems. It also called for deploying MDCs in Fire vehicles to allow for digital dispatch, closest unit response, route recommendation, and field access to inspections records; MDCs are not currently used in Fire vehicles.

In February of 2009, the City issued a Request for Proposal (RFP), and received four responses. Extensive evaluation of the competing vendors included RFP conformance, price, product demonstrations, reference checks, and site visits. The evaluation and rating of the responding vendors resulted in New World Systems as the most qualified vendor for Police and Fire CAD-911, Police RMS, and Police and Fire MDCs. Emergency Technologies Inc. was selected as the most qualified vendor for Fire RMS. Circulation of the final agreements with the winning bidder begins in the coming weeks.

## **FINANCIAL IMPACT**

In September of 2009, the City Council allocated \$3.5 million of lease-purchase funding to this project. At this time, the estimated project cost is \$4.2 million with ongoing maintenance and support projected to be \$450,000 per year for the first three years, increasing to approximately \$675,000 per year after year three. Staff is evaluating funding options for the additional implementation costs as well as the long term maintenance and support costs. Upon completion of negotiations, staff will return to City Council with its recommendation for award and funding.