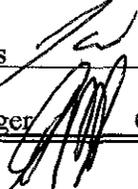
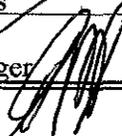
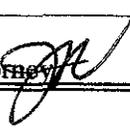




Meeting Date: 11/6/2007

ACTION	TYPE OF ITEM
<input type="checkbox"/> Approved Recommendation	<input checked="" type="checkbox"/> Info/Consent
<input type="checkbox"/> Ord. No(s) _____	<input type="checkbox"/> Report
<input type="checkbox"/> Res. No(s) _____	<input type="checkbox"/> Public Hearing (Info/consent)
<input type="checkbox"/> Other _____	<input type="checkbox"/> Other _____

Prepared By: James Willis  Agenda Item No. I-5

Reviewed By: City Manager  City Attorney  Finance SW Other (Specify) \_\_\_\_\_

DATE: October 18, 2007

TO: City Council

FROM: John Crombach, Chief of Police   
Police Department

**SUBJECT: Computer Aided Dispatch and Records Management System (CAD/RMS) Maintenance**

**RECOMMENDATION**

That City Council approve the transfer of previously appropriated funds in the amount of \$160,304 from the CAD/RMS project to the Police Support Services operating account to fund the FY 2007-08 maintenance agreement for the police and fire CAD/RMS hardware and software.

**DISCUSSION**

Council approved \$650,000 for the CAD/RMS replacement project with the FY 2006-07 Adopted Budget. The current police and fire CAD/RMS software and hardware is over eight years old and continued maintenance support is critical to keeping the systems operational. The system needs to be replaced with new hardware and software and staff is continuously seeking funding to support acquisition of a new system.

The primary CAD server has failed three times since August. Two of those failures required assistance from Northrop Grumman and Hewlett Packard and two weeks or more to resolve. During those down times, police, fire and EMS dispatch relied on the backup server, which is also over eight years old and is much slower since it has a single processor and less memory than the primary CAD server. This puts a significant burden on the Public Safety Dispatchers. The Mean Time Between Failure (MTBF) for these systems is becoming shorter and shorter while the troubleshooting and repair times are growing longer.

Both the operating system software (Tru64 Unix) and the database (Oracle 7.3.4) are no longer supported by their vendors. That means that we do not receive any security or performance updates. The CAD/RMS systems are old and highly vulnerable to failure. Not having the maintenance agreement in place would place police and fire staff as well as the community at risk.

000037

Subject/Permit  
October 18, 2007  
Page 2

## **FINANCIAL IMPACT**

Approval of the recommendation will transfer previously appropriated funds from the CAD/RMS project (072101) to the Police Support Services operating program (101-2103-802-8209). This action will leave a remaining balance in the CAD/RMS project of \$489,696.

Jw

Attachment #1 –Special Budget Appropriation

**000038**

**CITY OF OXNARD**  
**REQUEST FOR SPECIAL BUDGET APPROPRIATION**

To the City Manager:

November 6, 2007

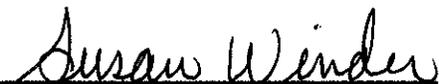
Request is hereby made for an appropriation of total . . . . . \$ 160,304

Reason for appropriation: To transfer previously appropriated funds from the CAD/RMS capital project to the Support Services operating budget to fund the maintenance agreement for FY 2007-08.

<u>FUND</u>	<u>DESCRIPTION/ACCOUNT</u>	<u>AMOUNT</u>
General Fund (101)	Reserves and Transfers	
	101-1002-	
	808-8712 - Transfer to Capital Outlay	(160,304)
	Support Services	
	101-2103-	
	802-8209 - Svcs-Other Prof/Contract	<u>160,304</u>
	Net Estimated Change to General Fund Operating Reserve	<u>-0-</u>
Capital Outlay (301)	Police-CAD/RMS	
	301-2023 - (072101)	
	711-7901 - Transfer from General Funds	160,304
	826-8606 - Machinery and Equip New	<u>(160,304)</u>
	Net Estimated Change to Capital Outlay Fund Balance	<u>-0-</u>

  
 \_\_\_\_\_  
 Manager

REQUIRES CITY COUNCIL APPROVAL

DIRECTOR OF FINANCE  
  
 \_\_\_\_\_

Disposition	Approved _____
	Rejected _____
Transfer by Journal Voucher _____	City Manager _____